#### UTILITY ADVISORY BOARD

## Thursday, May 15, 2014 8:00 a.m. Grand Rapids Water Building, 1900 Oak Industrial Drive NE

#### **AGENDA**

- 1. Approval of Minutes April 17, 2014 (attached)
- 2. Public Comment on Agenda Items
- 3. Update on Adding Add-to-Tax (Lien) amounts to 2014 Summer Tax Bills (attached)
- 4. Hydrant Billing Options (attached)
- 5. ACSET/Individual Circuit Breaker Report (1<sup>st</sup> Quarter 2014) (attached)
- 6. Quarterly Reporting
  - a. Operational Graphs (3<sup>rd</sup> Quarter FY114) (attached)
    - Treated Flow (SDS & WSS)
    - Treated Flow Compared to Rainfall & Temperature (SDS & WSS)
    - YTD Billed Flow (SDS & WSS)
  - b. Financial Reports (3<sup>rd</sup> Quarter FY14) (attached)
    - Sewage Disposal System (SDS)
    - Water Supply System (WSS)
- 7. Contract Awards for April, 2014 (attached)
- 8. Updates:
  - a. 3-1-1 / Customer Information System
  - b. Rate Review Sub-Committee (next meeting 5/30/14)
  - c. Sustainable Asset Management and Capital Investments (attached)
- 9. Items from Members
- 10. Next Meeting Thursday, June 19 where?
- 11. Adjournment

#### Utility Advisory Board April 17, 2014

#### 1. Call to Order:

The meeting was called to order by Eric DeLong, at 8:00 a.m. at Grand Rapids Water Office, 1900 Oak Industrial Drive, NW.

#### 2. Attendance:

Members Attending:

Tim Bradshaw (alternate)

Eric DeLong

Geri Eye

George Haga

Wayne Jernberg

Mike Lunn

Pam Ritsema

Ed Robinette

Chuck Schroeder

Breese Stam (alternate)

Joellen Thompson

**Scott Conner** 

Ron Woods

Josh Westgate

#### Members Absent:

Mark DeClercq

Brian Donovan

Richard Robertson

Ben Swayze

Cathy VanderMeulen

Toby VanEss

Others Attending:

John Allen

Nancy Meyer

Nicole Pasch

Joellen Thompson introduced Jose Capellas, a new Administrative Assistant working with Enterprise Services and mostly with the Water System.

#### 3. Approval of Minutes:

**Motion 14-04:** Ron Woods, supported by Ed Robinette, moved to approve the minutes of the March 20, 2014, Utility Advisory Board meeting as presented. Motion carried.

**4. Public Comment:** There was no public comment.

#### 5. Update on Adding Add-to-Tax (Lien)

Nicole Pasch indicated she has reviewed the contract and found that we can hand over bills that are over 90 days overdue. She also reviewed state laws. She noted there may

be some ordinance limitations for specific communities, and she asked members to discuss this with their Treasurer's to be sure they are aware of this change and are ready to handle the accounts. These aren't large amounts currently, and doing this twice a year will help us stay on top of this.

Eric DeLong asked what the deadline is if you are going to do it for the summer taxes this year. Ms. Pasch indicated she will need to notify our Treasurer on June 20 so she will need to know from each community if there is any issue with this process before then.

Eric DeLong asked if other cities are consolidating their tax bills and moving toward just summer bills as Grand Rapids is. No members indicated that they were. Ms. Pasch noted that the intent is not to stop doing this in the winter, but to move more to the summer as not as many tax bills go out in the winter now so we incur an additional charge for printing when we hold them all for the winter.

Geri Eye asked if we can send it to the communities and they can hold the debt until winter if necessary. Ms. Pasch indicated that we could, but this wouldn't be an ideal situation because they don't have a way to communicate this to their members.

Eric DeLong asked about the type of bills these are. Ms. Pasch indicated that these are residential properties mostly from rentals where one family moves out with a past due amount that the next resident doesn't feel they should pay.

We will place this back on the May agenda. Eric DeLong asked that a timeline be prepared for members so they know when they need to get answers back to her on this.

Chuck Schroeder asked how many of these there are currently. Ms. Pash indicated that there 7 in Cascade, 13 in Grand Rapids Township, 13 in Kentwood, 32 in Walker, 5 in Wright Township and 671 in Grand Rapids. Letters should be going out, hopefully next week, to these customers.

Geri Eye asked if this impacts our cut-off system. Ms. Pasch indicated that we are continuing cut-offs aggressively.

#### 6. Transformation Update – ESD Energy Efficiency Projects

Mike Lunn referred members to the information provided in the meeting materials. The initial savings in UV power looks to be about \$50,000.

Outdoor lighting fixtures have been identified and we will receive a rebate from Consumers for this installation.

Tunnel lights are also being switched to all LEDs. These are all enclosed lamps. These are not eligible for a rebate. We expect an energy savings of \$1,490 per year and payback in about 1.3 years.

Sewer Maintenance Garage lighting payback is estimated to be about 1.2 years with energy savings of \$2,479 per year.

There is also a blower project being worked on, and the RFP for the Phase II Biosolids project is out now.

#### 7. Contract Awards for March, 2014

Breese Stam referred members to the information provided in the meeting materials. Chuck Schroeder noted that there are some sewer pipes over creek areas that needed more support, and this project takes care of that. They are working with the MDEQ on this.

#### 8. Updates

#### 3-1-1 / Customer Information System

Pam Ritsema reported that this is going well. 311 is in the process of bringing on the rest of the City departments now. Residential cross connection letters are being added to their knowledge base now so they can now handle calls regarding this. Case management in 311 will be the place where we can follow up on what each other are doing or have done. Mike Lunn noted that Environmental Services went live with 311 about 3 weeks ago.

#### Water Quality Consumer Confidence Report

Eric DeLong reported that a media release went out on this and referred members to the copy provided in the meeting materials. There was a report in the news on this that seemed quite balanced. Joellen Thompson is working with staff to be sure the processes have been put in place so this shouldn't happen in future. Eric DeLong noted that he did receive one call from a customer that was upset by the news article. He explained to her that there were no health implications from these missed tests.

George Haga reported that they had a similar situation in Ada this year as well. He doesn't send his Confidence Report until June usually so he had to send a letter to customers regarding this issue.

Mr. DeLong noted that we just accepted bids for the purchase of fluoride which has brought out a few folks who are against having this added to the water. At our feed rate, however, there is no evidence that it impacts the development of children as some claim.

#### Rate Review Sub-Committee

Eric DeLong reported that the next meeting is on April 25. The last meeting was spent narrowing down the focus on what we wanted to look at first. We have decided to focus first on the cost of connecting to the system. He explained some of the calculations that were done that showed it could be almost \$34,000 to connect for water and sewer. We estimated that the cost for well and septic would be about \$13,500. This is almost a \$20,000 difference. At the next meeting, we'll look at some modeling to see what happens if we stop charging various fees to see what costs we can take out

to get closer to the competition. Then we will need to look at how many new customers we will need to connect to make up that difference. We'll bring any recommendations from this group back to the full UAB for discussion and consideration.

Ed Robinette noted that people in the Township are splitting lots so they can cut the fees down. It was eye opening to see the difference in cost between the two choices.

Scott Conners noted that bringing that cost down may incent some areas to agree to a special assessment to take care of some failing systems and get them connected to the system.

#### **ACSET Eligibility Guidelines**

Nicole Pasch noted that Dick Wendt is currently reviewing this.

#### 9. Items from Members

<u>Residential Cross Connection Program</u> - Wayne Jernberg reported that first notices will go out the first week of May for the this program. The area is Wealthy down to Burton so it impacts areas within Walker, Cascade, Grand Rapids, Kentwood, and Grand Rapids Township.

<u>Revolving Fund Project Plan</u> – This plan has been approved by the City Commission to submit to the State.

Miss Dig - Wayne Jernberg reported that there is a new law relative to use of Miss Dig. There was an incident recently where one of our crews hit an unmarked gas service. We have since had Miss Dig representatives in to speak to our Field Staff. With the new law, we need to call 911 now when this happens. Fire Departments need to be made aware of the changes to this law as they may receive the 911 calls in some communities. He will provide some information on this to the membership. He will also look at possibly holding a meeting for all the jurisdictions' on this.

<u>Tank Maintenance/SCADA</u> - George Haga reported that their tank goes down for painting tomorrow so they have been working with Coldbrook on this. They are talking to the Board at their next meeting about authorization for bidding on a new SCADA system.

<u>Sewer Meters/CSO's</u> - Mike Lunn reported that East Grand Rapids, Gaines, and Kentwood sewer meters went live recently. He noted that a week from today will be one year since we have had a CSO. In June sometime will be two years since we have had an in-system CSO.

It was also noted there is a golf outing coming up the last week in May if anyone is interested. Mr. Lunn will send out a flyer on it—the "Outhouse Open."

<u>New Financial Analyst</u> - Geri Eye noted that a new Financial Analyst should be on staff by the next meeting.

<u>Project Notifications and Commercial/Industrial Connection Fees</u> - Tim Bradshaw asked if notices went out to Kentwood residents on the stabilization project that is listed on the Contract Awards List. Breese Stam will find out if this was done. Mr. Bradshaw asked if the Rate Review Committee looked at commercial/industrial connection fees or not. Eric DeLong indicated that we looked at mainly residential, but it would be good for us to look at these as well. We'll place this on their schedule as something to look at.

<u>Transformation Plan</u> - Eric DeLong reported that we are four years through our five-year Transformation Plan. We can see that we will be operationally sustainable as we come out of this. We can also say that we have kept all the commitments we made to citizens. If people vote favorably on the Streets ballot on May 6, we can say that we will keep the commitments made on that as well.

#### 10. Next Meeting

The next meeting of the Utility Advisory Board is scheduled for Thursday, May 15 and will be held at the Grand Rapids Water Office, 1900 Oak Industrial Drive NE.

#### 11. Adjournment

The meeting was then adjourned.

/nlm



DATE: May 9, 2014

TO: Utility Advisory Board (UAB), Members

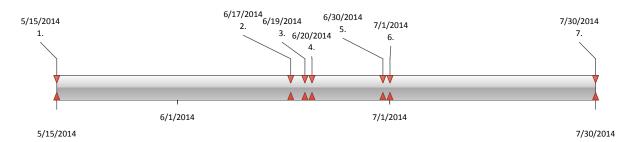
FROM: Nicole Pasch, Business Manager

SUBJECT: Add-to-Tax (ATT) Summer Tax Option

Section 13 of the retail water and sanitary sewer service agreement provides for the collection of delinquent water or sanitary sewer accounts. Per the agreement, the City of Grand Rapids is allowed to certify and assign any account that is delinquent for a period of at least ninety (90) days. For the 2014 Summer Tax Roll, the City desires to certify and assign to each respective customer community all eligible FINAL accounts, currently defined as at least 203 days outstanding. The City has not previously used the summer tax roll to collect delinquent accounts, is currently phasing in more frequent assignments of outstanding water/sewer utility services liabilities, and respectfully requests the voluntary agreement of each retail customer community for this additional (summer) add-to-tax collection cycle.

At the April 17, 2014, UAB meeting, the customer communities were requested to review their respective local ordinances regarding this additional ATT cycle. UAB retail partners were also reminded of Michigan's water/sewer charges immediate lien provisions and how to best communicate outstanding delinquent utility balances during the period of time between City of Grand Rapids certification to the community and the community's assignment to the tax roll. Finally, it was also shared by the City that all eligible final accounts as of January 2014 had been processed and sent an add-to-tax letter with a payment stub at the bottom indicating full payment is required to avoid having the past due amount added to the property tax bill (reference attachment).

The ATT summer tax timeline for 2014 and a data table of eligibility and collections are presented hereafter.



- 1. 5/15 2014 ATT Summer Presentment to UAB (Memo)
- 2. 6/17 Preliminary ATT Count Presentment to UAB (E-mail)
- 3. 6/19 Decision Deadline by UAB
- 4. 6/20 Final Day to Pay Water, Certification List to Community (E-mail and Formal Letter)
- 5. 6/30 ATT Billed to Communities
- 6. 7/1 Delinquent Amounts Added to Summer Tax Roll
- 7. 7/30 ATT Bill Due Date

#### 2014 ATT SUMMER CURRENT ELIGIBLE

Processed to Date 5/9/2014

COMMUNITY	ACCOUNTS	LIENED
Cascade	25	5256.57
G.R. Township	28	5502.31
Grand Rapids	1270	245660.57
Kentwood	43	7855.83
Tallmadge	1	78.79
Walker	61	7795.36
Wright Township	7	3079.68

Remaining Due 5/9/2014

COMMUNITY	ACCOUNTS	AMOUNT
Cascade	11	3111.11
G.R. Township	20	4773.79
Grand Rapids	838	174161.65
Kentwood	20	2666.88
Walker	38	5477.43
Wright Township	6	1542.81

At this time, the City of Grand Rapids is allowing its retail partners *optional* certification/assignment to the 2014 Summer Tax Roll. Please consider this new summer add-to-tax collection cycle and advise your community's respective voluntary agreement to add delinquent water/sewer utilities balance to its summer tax rolls in writing to <a href="mailto:npasch@grcity.us">npasch@grcity.us</a> by no later than June 19, 2014. I can also be reached at (616) 456-3117 if you would like additional discussion clarification.

Attachment



#### **City of Grand Rapids Water and Sewer Services** (616) 456 - 3200

Customer Service 300 Monroe Avenue NW Grand Rapids, MI 49503

000001 May 9, 2014

RE: Notice of Past Due Amount - FINAL NOTICE

SERVICE ADDRESS: ACCOUNT: WS

COMMUNITY: PARCEL:

If the account is paid up-to-date or you are under court ordered bankruptcy, you may disregard this notice.

#### Dear:

We regret that previous payment collection efforts of past due water and sewer bills have been unsuccessful. This letter serves as final notice that the eligible past due amount of will be added to the property tax bill. All payments made will apply to the past due amounts before current charges.

Please review your current amount due online at www.grcity.us/epaybills

#### **PAYMENT OPTIONS:**

IN PERSON	ONLINE
300 Monroe Avenue NW	www.grcity.us/epaybills (No Fee)
Grand Rapids, MI 49503	www.officialpayments.com (Fee)

If payment is not received, the past due amount will be added to the property tax bill. Adding unpaid water/sewer charges to tax bills is done in accordance with Michigan Law.

For more information, please visit www.grcity.us/addtotax or call 456-3200

For payments sent to 300 Monroe Ave NW, make checks payable to Grand Rapids City Treasurer.

Return this portion with payment.

City of Grand Rapids Treasurer RM 220 City Hall - Water/Sewer 300 Monroe Avenue NW Grand Rapids, MI 49503-2296

Statement Date	Due Date				
5/9/14	Immediate				
Service Address	<b>Account Number</b>				
	WS				
Add-To-Tax Amount					

Amount Enclosed:	
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DATE: May 9, 2014

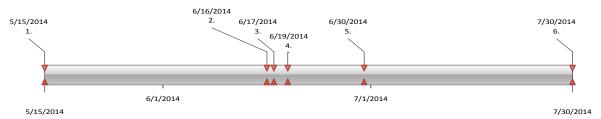
TO: Utility Advisory Board (UAB), Members

FROM: Nicole Pasch, Business Manager

SUBJECT: Hydrant Fee Billing Option

Pursuant to section 5, paragraph E of the retail water and sanitary sewer service agreement, "a Customer Community may elect to pay a hydrant fee for the operation, maintenance, and use of each fire hydrant within its Utilities Service District. The fee per fire hydrant shall be as determined by the Customer Community and the amount paid by the Customer Community shall be a credit to the revenue requirements of the Customer Community in the annual Rate Study."

The customary annual fee per fire hydrant is equal to the monthly service charge for an 8-inch fire connection in the City as established from time to time by the water rate study multiplied by twelve months. Effective January 1, 2014, this rate is \$340.80 per fire hydrant. The total number of fire hydrants in each community as of June 30<sup>th</sup> annually is tracked by the Utility Engineering, Distribution and Collection Division (UEDCD) and submitted to the Utility Business Office (UBO) for elected billing purposes on the last business day of each fiscal year. The hydrant fee billing timeline for the 2014 annual water rate study and a data table based on 2013 information is presented below.



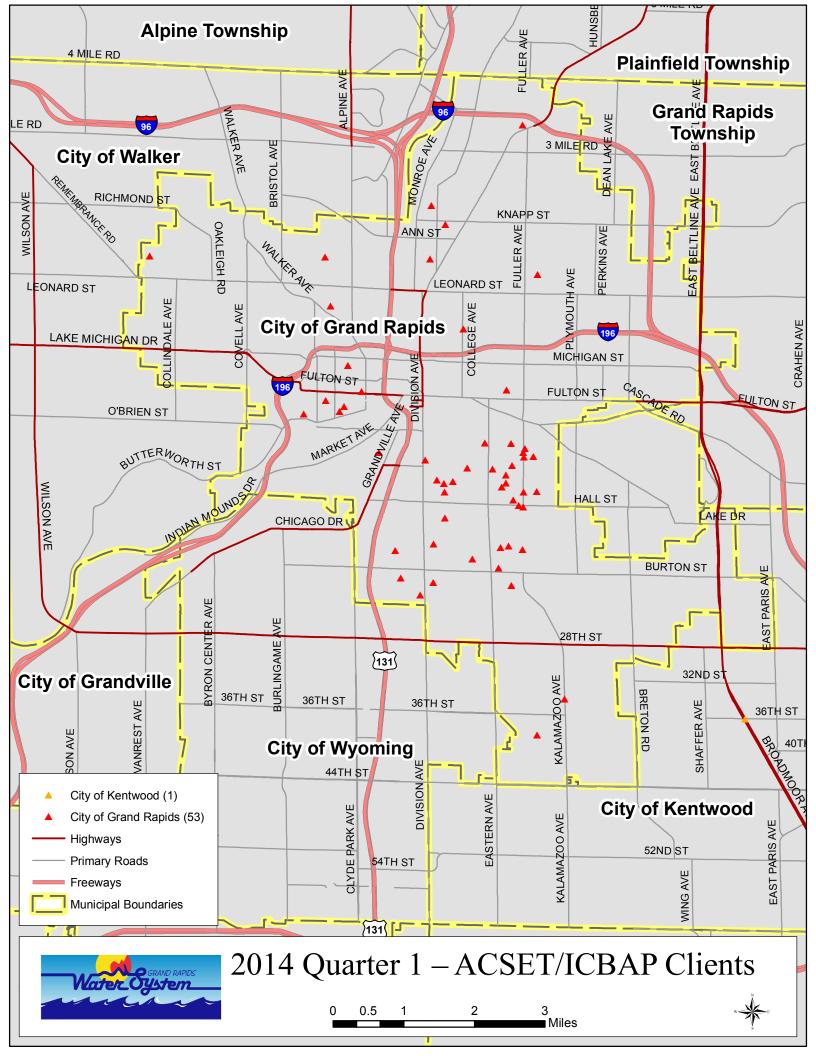
- 1. 5/15 Hydrant Fee Presentment to UAB (Memo)
- 2. 6/16 Preliminary Hydrant Count Received by UBO
- 3. 6/17 Preliminary Hydrant Count Presentment to UAB (E-mail)
- 4. 6/19 Election Decision Deadline by UAB
- 5. 6/30 Final Hydrant Count Received by UBO/Hydrant Fee Billed to Community
- 6. 7/30 Hydrant Fee Due Date

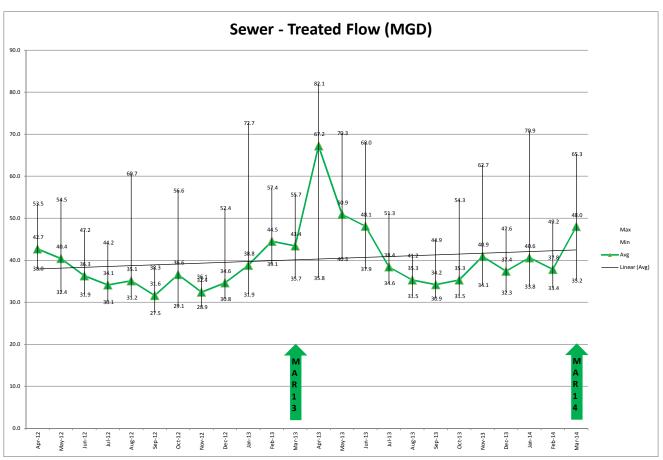
COMMUNITY	HYDRANTS	CUSTOMARY FEE	CUSTOMARY TOTAL	PARTICIPATED	PAID 2013	ELECTED FEE
	FY13	2014	2014	2013		2013
CASCADE TWP.	992	\$340.80	\$338,073.60	YES	\$39,680	\$40
GR TWP.	914	\$340.80	\$311,491.20	NO		
KENTWOOD	1324	\$340.80	\$451,219.20	NO		
TALLMADGE TWP.	87	\$340.80	\$29,649.60	YES	\$16,704	\$192
WALKER	1425	\$340.80	\$485,640.00	NO		

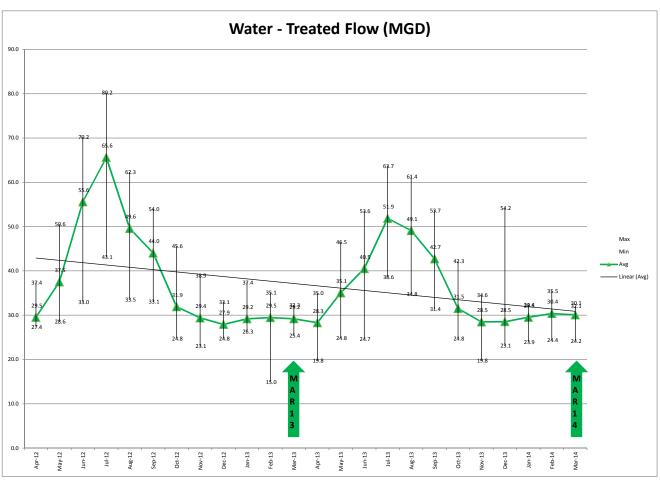
Please consider this contractual hydrant fee billing option and advise your community's respective elections (participation and fees) in writing to <a href="mailto:npasch@grcity.us">npasch@grcity.us</a> by no later than June 19, 2014. I can also be reached at (616) 456-3117 if you would like additional discussion clarification.

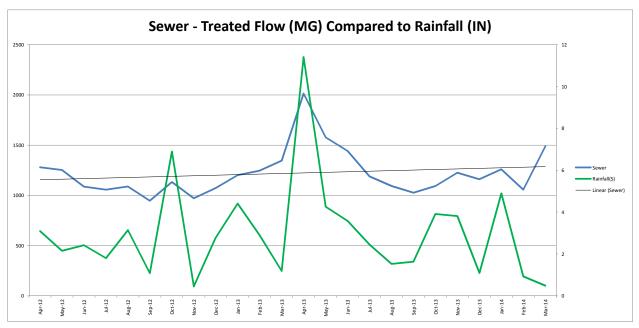
# Area Community Service Employment Training Council (ACSET) Water/Sewer Assistance - ICBAP Contract Years 2014 & 2013 First Calendar Quarter - January 1 thru March 31

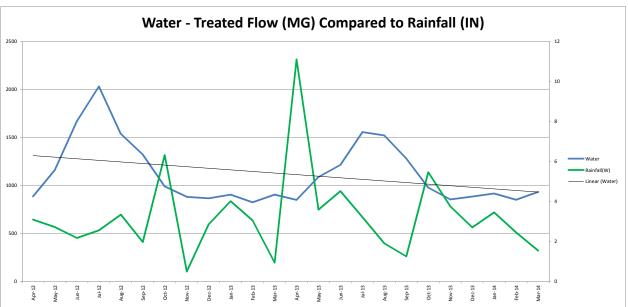
		2014		2013
		Q1	YTD	Q1 YTD
		`		
City of Grand Rapids				
ICBAP Authorized	\$	148,743.00 \$	148,743.00	\$ 142,655.00 \$ 142,655.00
Draw Disbursement(s)		(75,000.00)	(75,000.00)	(80,000.00) (80,000.00)
Available ICBAP Balance	\$	73,743.00 \$	73,743.00	\$ 62,655.00 \$ 62,655.00
ACSET				
ICBAP Authorized	\$	148,743.00 \$	148,743.00	\$ 142,655.00 \$ 142,655.00
Draw Receipt(s)	Y	(75,000.00)	(75,000.00)	(80,000.00) (80,000.00)
Available ICBAP Balance	\$	73,743.00 \$	73,743.00	\$ 62,655.00 \$ 62,655.00
	<u> </u>	7		<del>+</del>
Total Assistance Award(s)	\$	23,338.91 \$	23,338.91	\$ 41,170.77 \$ 41,170.77
Total Administrative Fee(s)	•	7,500.00	7,500.00	8,000.00 8,000.00
Total ICBAP Used	\$	30,838.91 \$	30,838.91	\$ 49,170.77 \$ 49,170.77
ICBAP Authorized	\$	148,743.00 \$	148,743.00	\$ 142,655.00 \$ 142,655.00
Total ICBAP Used		(30,838.91)	(30,838.91)	(49,170.77) (49,170.77)
Remaining ICBAP Balance	\$	117,904.09 \$	117,904.09	\$ 93,484.23 \$ 93,484.23
Demographic Summary Household(s) Served Person(s) Served Average Household Size Single Head of Family Served Average Assistance Amount Failed Screening Process		54 150 2.78 29 \$432.20	54 150 2.78 29 \$432.20	85 85 301 301 3.54 3.54 40 40 \$484.36 \$484.36 10 10
Denied After Completed Process		3	3	0 0
Repeat Household(s) Served		27	27	Not Available Not Available
Jurisdiction Summary				
Grand Rapids		53	53	106 106
Cascade Township		0	0	1 1
Grand Rapids Township		0	0	0 0
Kentwood		1	1	0 0
Tallmadge Township		0	0	0 0
Walker		0	0	3 3
Wright Township		0	0	0 0

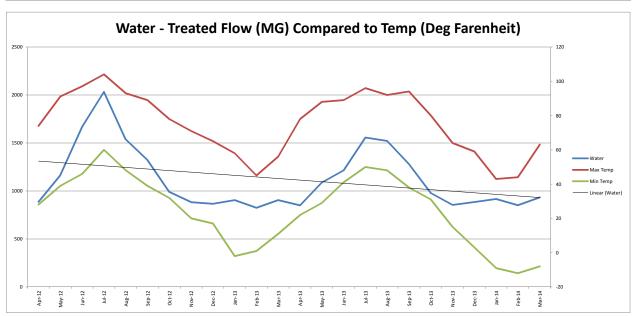


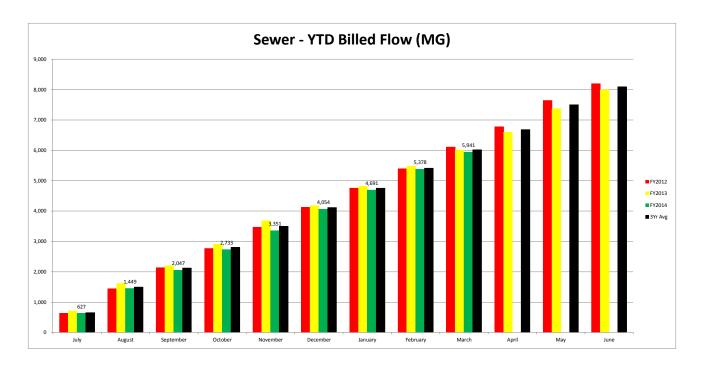


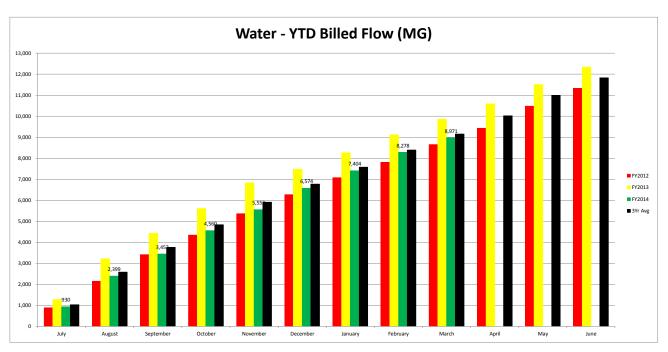












WATER SUPPLY SYSTEM					F	Fun	d:	WSS - WATER SUPPLY SYSTEM					
FINANCIAL REPORT					9	Sub	ıbfund: 500 - RECEIVING/OPER						
QUARTER ENDING 03/31/14													
				ADOPTED							FY14/FY13		
Description	Group	FY13 Final	FY	'14 BUDGET		Q:	3FYTD-FY13	Q	3FYTD-FY14	VARIANCE			
Retail Service Charges	1	\$ 37,487,612	\$	37,316,390		\$	25,849,253	\$	23,798,394	\$	(2,050,859)		
Wholesale Service Charges	2	\$ 3,732,853	\$	3,797,433		\$	2,652,762	\$	2,687,511	\$	34,749		
Front Footage Fees	3	\$ 147,276	\$	150,000		\$	139,401	\$	37,554	\$	(101,848)		
Integrated Connection Fees	4	\$ 803,059	\$	700,000		\$	558,384	\$	620,696	\$	62,311		
Sewage Disposal Fund-Customer Service	5	\$ 2,034,682	\$	1,933,471		\$	1,267,169	\$	1,450,103	\$	182,934		
Penalties	6	\$ 1,189,943	\$	1,400,000		\$	875,317	\$	1,057,793	\$	182,477		
Miscellaneous	7/8/9	\$ 1,772,519	\$	1,473,371		\$	1,408,934	\$	1,109,973	\$	(298,961)		
Total Revenue		\$ 47,167,945	\$	46,770,665		\$	32,751,220	\$	30,762,024	\$	(1,989,196)		
Personal Services	701	\$ 12,079,585	\$	12,165,567	-	\$	9,075,996	\$	8,526,500	\$	(549,496)		
Supplies	726	\$ 1,262,608	\$	1,538,150		\$	767,216	\$	867,592	\$	100,376		
Other Services and Charges	800	\$ 10,147,247	\$	10,386,895		\$	7,137,464	\$	7,734,848	\$	597,383		
Capital Outlay	970	\$ 62,324	\$	436,612		\$	46,797	\$	106,662	\$	59,864		
Appropriation Lapse	996	\$ -	\$	(1,020,000)		\$	-	\$	-	\$	-		
Transfers Out	999	\$ 6,911,923	\$	1,000,957		\$	1,090,867	\$	767,218	\$	(323,649)		
Total Expenses		\$ 30,463,687	\$	24,508,181		\$	18,118,340	\$	18,002,819	\$	(115,522)		
Net Income (Loss)		\$ 16,704,258	\$	22,262,484		\$	14,632,880	\$	12,759,205	\$	(1,873,674)		

SEWAGE DISPOSAL SYSTEM				F	Func	d:	SDS - SEWAGE DISPOSAL SYSTEM				
FINANCIAL REPORT				Ş	Subf	und:		500 - RECEIV	G/OPERATIONS		
QUARTER ENDING 03/31/14											
			ADOPTED							FY14/FY13	
Description	Group	FY13 Final	14 BUDGET		Q3	FYTD-FY13	Q3FYTD-FY14		_		
Retail Service Charges	1	\$ 44,035,641	\$ 46,807,229		\$	28,473,185	\$	29,450,710	\$	977,525	
Wholesale Service Charges	2	\$ 1,934,373	\$ 1,831,609		\$	1,196,090	\$	1,224,766	\$	28,676	
Sewer Surcharges	3	\$ 1,605,632	\$ 2,370,900		\$	922,674	\$	751,415	\$	(171,258)	
Front Footage Fees	4	\$ 43,909	\$ 45,000		\$	33,759	\$	65,740	\$	31,981	
Integrated Connection Fees	5	\$ 782,106	\$ 660,000		\$	533,358	\$	620,565	\$	87,206	
Miscellaneous	6/7/8	\$ 1,308,902	\$ 995,600		\$	759,230	\$	754,802	\$	(4,428)	
Total Revenue		\$ 49,710,563	\$ 52,710,338		\$	31,918,297	\$	32,867,997	\$	949,701	
Personal Services	701	\$ 8,997,549	\$ 9,774,859	-	\$	6,615,945	\$	6,566,969	\$	(48,976)	
Supplies	726	\$ 1,745,540	\$ 1,430,093		\$	793,035	\$	829,522	\$	36,487	
Other Services and Charges	800	\$ 11,721,967	\$ 12,350,361		\$	8,321,342	\$	8,007,414	\$	(313,928)	
Capital Outlay	970	\$ 121,200	\$ 211,000		\$	103,577	\$	99,713	\$	(3,864)	
Appropriation Lapse	996	\$ -	\$ (1,036,000)		\$	-	\$	-	\$	-	
Transfers Out	999	\$ 10,699,774	\$ 2,568,842		\$	1,389,488	\$	1,926,632	\$	537,144	
Total Expenses		\$ 33,286,029	\$ 25,299,155		\$	17,223,387	\$	17,430,250	\$	206,863	
Net Income (Loss)		\$ 16,424,534	\$ 27,411,183		\$	14,694,910	\$	15,437,747	\$	742,837	

# Water/Sewer UAB Report April 2014

Project Name	Contractor	Award Date	Substantial Completion Date	Final Completion Date	Water Fund Authorized NTE Amt	Sewer Fund Authorized NTE Amt	Est. Year for Rates	Integrated (Y/N)
Eastside Sewer Improvements Program Separation Project – Contract No. 22 – Reconstruction of Union Avenue from Cherry Street to Fountain Street, Fulton Street from College Avenue to 130' East of Union Avenue, Lake Drive from Union Avenue to 160' Southeast of Union Avenue and Stanley Terrace (Pvt.) from Union Avenue to East End	Wyoming	4/15/2014	Option 1: July 18, 2014 Option 2: October 17, 2014	Option 1: July 1, 2015 Option 2: October 2, 2015	\$1,089,000.00	\$2,274,000.00	Option 1: 2015 Option 2: 2015	Non- Integrated



# Sustainable City Platform

### Phase I Sustainable Operations

Phase II Sustainable Asset Management

Phase III Continuous Improvement

Public Safety

Transparency,

Accountability

and

Communications

Streets and Infrastructure

Transforming

City Operations

Quality of Life

Citizen

Engagement

and

Customer

Service

-Parks and Recreation -Pools and Water Playgrounds -Urban Forestry

Green

Mobility

Vital Streets -Sidewalks Bike Lanes Public Facilities

**Public** 

-Street Lighting -Stormwater Management

Plan

Citizen/Neighborhood/Business Engagement

Invest

Leap/Learn/Repeat

Measure/Monitor

Customer Service/Employee Development

FINANCIAL RESILIENCY